



Comparing Outsourcing Destinations:

LaCa, India and the Philippines

	LATIN AMERICA & CARIBBEAN (LACA)	PHILIPPINES	INDIA
Government	Parliamentary Democracy or Republic	Presidential Republic	Federal Parliamentary Republic
Official Language	English or Spanish	Filipino and English	Hindi (Federal), Individual States Vary, English widely used
Time Zone	Aligned with Eastern Standard or Eastern Daylight	UTC + 8 (13 hours ahead Eastern Standard)	UTC + 5.5 (10.5 hours ahead of Eastern Standard)
World Risk Index (Natural Events)	Medium	Very High	Low
Total Labor Pool	13 million (2021)	47 million (2021)	437 million (2021)
Median Age	27 years	24.1 years	28.7 years
Literacy Ranking	Over 98% (avg)	96.6% (avg)	71.2% (avg)
Employee Attrition Rate	3-7%	40-50%	23-35%
Digital Quality of Life Infrastructure Ranking (out of 113 countries)	80 (Avg)	55	59
Average Cost Savings (compared to U.S. labor costs)	40-60%	40-50%	50-70%
Ease of Doing Business Ranking 2020 (out of 190 economies)	63 (avg)	138	63
Flight Time From U.S. City Centers	2-7 hours (avg)	12 hours (avg)	16 hours (avg)